

# NBCC NEWSNOTES

National Board for Certified Counselors

Volume 12, Number 1

Summer 1995

## NBCC'S NEW RACC AND CCE

By John W. Bloom, NBCC Chair

In my first official act as 1995–96 Chair of the NBCC Board of Directors I'd like to describe recent steps taken by the board to keep pace with contemporary developments in professional counselor certification business. These actions will allow NBCC to continue to focus on its primary mission of "promoting quality counseling through certification" while fostering innovation and creativity in testing, research, continuing education, publications, and advocacy.

At its June 1995 meeting the NBCC board voted to accept bylaws and articles of incorporation for two new corporations: the Research and Assessment Corporation for Counseling (RACC) and the Council for

Credentialing and Education (CCE). These new corporations will enable NBCC to preserve the integral work of NBCC's certification mission while responding to the trends mentioned above.

RACC has been organized as a charitable nonprofit [C-3] corporation to conduct research and testing in the field of counseling with the goal of protection of the public interests. Under National Organization for Competency Assurance (NOCA) guidelines, NBCC is required to maintain control of its certification examination items. However, RACC will handle the administration of all NBCC exams and the valuable research material generated from these administrations. RACC also will be responsible for any counseling and counselor research projects and will be one avenue for the giving and receiving of counseling related grants and contracts for research projects within the field.

CCE has been organized as a nonprofit [C-6] corporation for the purpose of providing continuing education for professionals in the field of counseling and other professional fields in order to protect the public interests. Because of NBCC's focus on master's level certification for professional counselors, it is unable to expand in areas of continuing education related to certification, text writing, certification management for other professions, and conferencing. The revenue generated from this corporation will help support NBCC in its endeavors to promote NCCs and to keep a low fee structure for its certificants.

More specifically, there is a trend toward paraprofessionals (non-master's level) aiding NCCs in their practices. Within the CCE structure, a credential could be created for these individuals without having adverse effects on the National Certified Counselor (NCC) credential. Also, CCE

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THESE NEW CORPORATIONS  
WILL ENABLE NBCC TO  
PRESERVE THE INTEGRAL  
WORK OF NBCC'S  
CERTIFICATION MISSION.

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## NEW PROVIDERS

### NEW APPROVED CONTINUING EDUCATION PROVIDERS

**The Institute for Continuing Education,** Daphne, AL, #5643

**Albert Einstein College of Medicine,** Bronx, NY, #5644

**Eastern North Carolina AHEC,** Greenville, NC, #5645

**National Business Institute,** Eau Claire, WI, #5646

### NEW APPROVED HOME STUDY PROGRAMS

Hatherleigh: Ethical Issues in Professional Counseling, Vol. 3

### DELETED PROVIDERS

#5277 CEUs at Leisure Home Study Programs

*NOTE: NCCs are asked not to order home study programs from CEUs at Leisure after June 30, 1995. If you have ordered a program after that, NBCC will honor the credit if it is completed before December 31, 1995. After that date NBCC will no longer accept continuing education credit for home study programs from CEUs at Leisure.*

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*NBCC NewsNotes is published quarterly in February, May, August, and November and is distributed without charge to NCCs by NBCC. Third class postage paid in Greensboro, North Carolina.*

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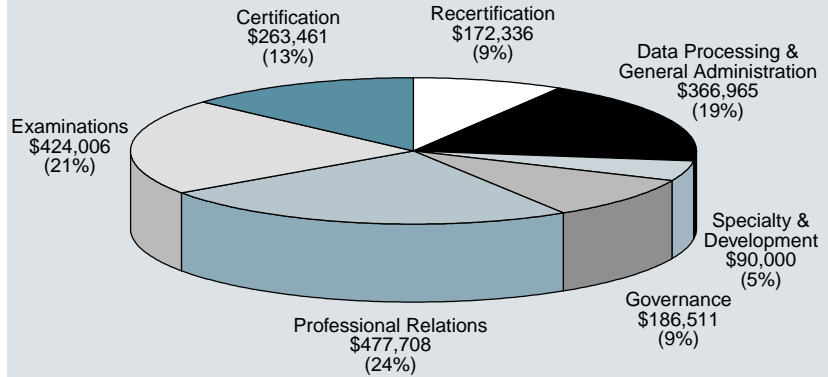
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## BUDGETED COST CENTERS FISCAL YEAR 1995/1996



## DESCRIPTION OF COST CENTERS

**CERTIFICATION.** Expenses included in this cost center are used to print, review, and approve applicants to become certified as National Certified Counselors, National Certified Career Counselors, National Certified Gerontological Counselors, National Certified School Counselors, Certified Clinical Mental Health Counselors, and Master Addictions Counselors.

**RECERTIFICATION.** This cost center covers expenses incurred to maintain the certification database of all NCCs and all those currently certified within NBCC's five specialties. This cost center also is responsible for overseeing continuing education programs provided by NBCC Approved Providers of Continuing Education.

**DATA PROCESSING AND GENERAL ADMINISTRATION.** Expenses incurred by this cost center are items such as maintenance of the computer hardware and software, personnel management costs, and financial management costs.

**SPECIALTY AND DEVELOPMENT.** Costs to research the need for new specialties and innovative programs to investigate new avenues for the process of certification to grow are contained within this cost center.

**PROFESSIONAL RELATIONS.** Expenditures to oversee the management of ethics cases, to provide certificant services such as NewsNotes, and to attend conferences where NBCC promotes certification are provided for in the budget though this department.

**EXAMINATIONS.** This budgetary item covers costs to administer, to develop, and to maintain the National Examination for Licensure and Certification (NCE), as well as the examinations for NBCC's various specialty certifications. □

## NBCC FAX INFORMATION LINE KEEPS YOU UP TO DATE

Need a list of continuing education courses, a copy of the code of ethics, or some other NBCC document? Now you don't have to wait for a quarterly mailing or write a letter or even make a toll call. You're just a touch tone away from free overnight information.

**Call the NBCC Fax Information Line at 1-800-324-NBCC (6222).** All you need is your certificant ID number, the document number for the information you are interested in, and the phone number of a fax machine where you can receive documents.

We will no longer mail the continuing education updates to each certificant. Increased printing and postage costs are simply prohibitive.

If you call from a fax machine, documents will be sent to you immediately. If you call from a non-fax phone line and enter a fax number, documents will be sent to you after 5 P.M. Eastern Time. Be sure to enter the number of a fax machine that will be on overnight.

We designed this free fax-on-demand service primarily to offer continuing education updates of provider listings. But we've included a lot of other information as well. Keep this menu handy, or call the toll free number and follow the voice prompts to receive the menu by fax. Then call back and request a specific document. □

### NBCC FAX INFORMATION LINE MENU

#### 1001 Menu of Publications

##### General Information

- 1002 Code of Ethics
- 1003 Consumer Rights and Responsibilities
- 1004 "Dedicated to Helping you—What is a National Certified Counselor?"
- 1005 Order Form—Plaque, pins, NBCC Code of Ethics

##### Certification

- 2001 Certification Information and Application Request Form
- 2002 CACREP (Council for Accreditation of Counseling Related Educational Programs) Programs List
- 2003 State Licensure List

##### Testing

- 3001 National Test Dates and Sites
- 3002 Preparation Guide Order Form—National Counselor Examination (NCE) for Licensure and Certification
- 3003 Preparation Guide Order Forms—National Clinical Mental Health Counseling Examination (NCMHCE)

##### Continuing Education

- 4001 Approved Home Study Programs

#### Continuing Education Update

- 5001 **New England**—Maine, Rhode Island, New Hampshire, Massachusetts, Vermont
- 5002 **Northeast**—New York, Connecticut
- 5003 **Eastern Seaboard**—New Jersey, Delaware, Maryland
- 5004 **Mid-Atlantic**—Virginia, Pennsylvania
- 5005 **Southeast**—North Carolina, South Carolina, Georgia, Florida
- 5006 **South**—Kentucky, Tennessee, West Virginia, Arkansas
- 5007 **Deep South**—Mississippi, Louisiana, Alabama
- 5008 **Great Lakes**—Ohio, Michigan, Minnesota, Illinois, Indiana, Wisconsin
- 5009 **Midwest**—Missouri, Kansas, Nebraska, Iowa
- 5010 **West**—Colorado, Nevada, Utah, South Dakota, North Dakota, Idaho, Montana, Wyoming
- 5011 **Southwest**—Oklahoma, Texas, New Mexico, Arizona
- 5012 **Pacific**—Washington, Oregon, California, Alaska, Hawaii
- 5013 **Non-US**—Puerto Rico, Canada, US Virgin Islands

## CCMHC BULLETIN BOARD

Foundation Health Federal Services, Inc., of Rancho Cordova, CA, has been awarded the contract of CHAMPUS/TRICARE health care delivery and managed-care support services in the states of Oklahoma, Arkansas, and in most of Texas and Louisiana, beginning November 1, 1995.

CHAMPUS headquarters has removed six states from its Northern Claims Processing Region, and through competitive bidding, has awarded the contract to process claims for these states to a South Carolina firm. On July 1, 1995, the new contractor, Blue Cross and Blue Shield of South Carolina, will start processing claims for Minnesota, Wisconsin, Iowa, West Virginia, Kentucky, and Ohio.

The Northern Region will keep its 13 remaining states. They are: Connecticut, Delaware, Illinois, Indiana, Maine, Massachusetts, Michigan, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, and Vermont.

### OLD CHAMPUS FORM OBSOLETE BY YEAR'S END

CHAMPUS/TRICARE (Standard) has a new claim form for families to submit when they receive care from a physician or other individual provider. The new white DD Form 2642 ("Patient's Request for Medical Payment") is simpler and shorter than the old claim form and is widely used.

The "old" CHAMPUS claim form—the yellow DD Form 2520—is still around, too, and can still be used until the end of 1995. Then, the yellow form will be obsolete and will no longer be accepted by CHAMPUS/TRICARE contractors. □

## NCCs OF NOTE

NBCC is pleased to recognize the following National Certified Counselors' personal achievements.

**Marguerite Babcock, M.Ed.,** NCC, CAC, of Acme, PA, unit director of the Center for Substance Abuse in McKeesport, PA, is co-editor and contributor to the University of Toronto Press publication, *Challenging Codependency: Feminist Critiques*. Released in May 1995, this book is an anthology of articles critiquing the codependency concept from feminist viewpoints.

**Bill Baker, NCC, NCCC,** of Pompano Beach, FL, coordinator of Career Center at Broward Community College, recently accepted a position representing community colleges on the 1995-96 Broward Counseling Association Board.

**James J. Bergin, Ed.D., NCC,** NCSC, of Statesboro, GA, received the Carl D. Perkins Legislative Award on April 28 at the American Counseling Association (ACA) Convention in Denver, CO.

### NCGC BULLETIN BOARD

All NCCs holding the Gerontological Counseling specialty credential should be aware that the approved content areas that are listed in your NCGC folder or record form apply not only to aged individuals but to persons at all stages of adult development including middle age. Contact Pam Leary at the Recertification Department with questions. □

**Ester E. Diamond, Ed.D., NCC,** NCCC, of Evanston, IL, received the Research Award on April 30 at the ACA convention in Denver.

**Wyatt D. Kirk, NCC, LPC,** received the William D. Martinson Outstanding Alumnus Award from the Department of Counselor Education Counseling Psychology at the department's annual alumni award convention and dinner at Western Michigan University in Kalamazoo, MI. Presently Kirk is associate professor and chairperson of the Department of Human Development and Services at North Carolina A&T State University in Greensboro, NC.



Wyatt D. Kirk

**Donald C. Linkowski, NCC,** of Washington, DC, received the Research Award on April 30 at the ACA convention in Denver.

**Virginia Villarreal-Mann, NCC,** NCSC, of McAllen, TX, a member of the Shining Stars of Hidalgo County, was recognized with an award by the Zonta Club of West Hidalgo County.

**Charlotte Finn Stilwell, NCC,** NCSC, of Clearwater, FL, was honored by the American School Counselor Association (ASCA) as the 1995 Post-secondary Counselor of the Year. She was presented with a plaque at the ACA convention in Denver, CO, on April 29.

**Vickie Watts, NCC,** of Lawrenceville, GA, was honored by the American School Counselor Association (ASCA) as the 1995 Administrator/Supervisor of the Year. She was presented with a plaque at the ACA convention in Denver, CO, on April 29.

**Janice Harrington Winder, Ph.D.,** NCC, LPC, of New Orleans, LA, received the Outstanding Graduate Student Award at the 1994 Annual Conference of the Louisiana Counseling Association. She received this award for presenting a paper entitled "Counseling African Americans: Integrating African Philosophy and Existential Psychotherapy." In addition, Winder was elected president-elect of the Louisiana Association for Multicultural Counseling and Development. Her article, "Counseling Adult Male Survivors of Childhood Sexual Abuse: A Review of Treatment Techniques," is scheduled to appear in the July issue of the *Journal of Mental Health Counseling*.

**Joe Wittmer, NCC,** of Gainesville, FL, former chair of the NBCC Board of Directors, received the American Mental Health Counselors Association (AMHCA) President's Award during the 1995 ACA Convention in Denver, CO. □



## NCCC BULLETIN BOARD

### CAREER ACADEMY UPDATE

The Career Academy is a committee of the National Board for Certified Counselors designed to promote the National Certified Career Counselor (NCCC) credential. The Career Academy held its annual meeting at the American Counseling Association (ACA) conference in Denver, CO, on April 27. The Academy includes Michael Shahnasarian, Chair; Jane Walter, NCCDA Liaison; and Bob Pate, NBCC General Board Member.

The Career Academy voted to recommend that the NBCC Board of Directors reduce continuing education requirements from 125 hours to 100 hours per renewal cycle. The continuing education requirements for hours within the career specialty were recommended to be included within the 100 hour total.

Other discussion items included promotional activities for the NCCC credential. Among the activities that the Career Academy will further pursue are developing promotional materials, developing ongoing communications with national and regional media, and establishing relationships with allied professional associations.

The Career Academy tentatively plans to meet again in Fall 1995. Please contact Mike Shahnasarian at 813-933-4088 if you have an interest in assisting the Career Academy with its mission.

### BUSINESS AND INDUSTRY SIG UPDATE

Submitted by Michael Shahnasarian, Ph.D., Chair

The Business and Industry Special Interest Group (SIG) of the National Career Development Association is compiling a list of organizations throughout the country that are implementing various career development programs. This is your opportunity to feature outstanding practices of either your organization or organizations with which you have consulted.

The SIG is interested especially in career development programs in business and industry related to: mentoring, spouse relocation, succession planning, career pathing, outplacement, Workers' Compensation, and workplace re-engineering.

Please send information about the organization you would like to feature to SIG Chair, Michael Shahnasarian, Ph.D., NCC, NCCC, 3550 Buschwood Park Drive, Suite 140, Tampa, FL 33618. This information will be used to facilitate the exchange of ideas among our members who are career development practitioners within business and industry.

The Business and Industry SIG is planning its annual *Update* newsletter. We appreciate your help in identifying and reporting items of interest to our group. In particular, we're interested in: new resources specific to career development practice, ground breaking programs by organizations, and members' involvement in career development practice related to business and industry.

### NATIONAL SOICC CONFERENCE TO BE HELD AUGUST 9-12

The 18th Annual National State Occupational Information Coordinating Committee (SOICC) Conference will be held August 9-12 in Tucson, AZ. The conference's theme is "Shaping the New Workforce Horizon." The four-day conference will be hosted by the Arizona SOICC. □

## NCC NETWORK

**Averil Marie Doyle, Ph.D., NCC**, of Prairie Village, KS, recently authored a book, *Delusional Relationships: How They Are Formed, How They Falter and Fail* (Greenwood Publishing Group, Inc.). This book focuses on the developmental aspects of relationships. For more information, contact the Greenwood Publishing Group, Inc., 88 Post Road West, Post Office Box 5007, Westport, CT 06881-5007 or call 203-226-5371.

**Edward S. Marks, Ph.D., NCC**, of Philadelphia, PA, is a school psychologist at Trenton, NJ, Central High School and is the author of a new text for school professionals, *Entry Strategies for School Consultation*. Part of the Guilford School Practitioner series, it is a how-to guide for reaching school staff effectively. It is based on Marks' 28 years of work in the Trenton and Philadelphia area schools. For more information, contact Guilford Publications, Inc., Dept. 5R, 72 Spring Street, New York, NY 10012 or call toll free 800-365-7006.

**Yola Nolan, Ph.D., NCC**, of DuBois, PA, recently had her doctoral dissertation, "Personality and Drunk Driving: Identification of DUI Types Using the Hogan Personality Inventory," published by the *APA Journal of Psychological Assessment*. Nolan is the director of Concerns Counseling and Consultation, a private agency that provides counseling and consultation primarily to the court system in the areas of addiction and family matters such as divorce. Reprints of the article can be obtained by writing to P. O. Box 1065, DuBois, PA 15801. □

## VOLUNTARY AUDITS

The following NCCs have passed the Voluntary Audit by completing and documenting more than 130 hours of continuing education activities in the five-year certification cycle. These professionals have demonstrated their dedication to excellence, and NBCC salutes them. Congratulations!

**Marylea Henderson**, #15234  
Waco, TX

**Marie Kuhn**, #13851, Naperville, IL

**David N. Swomley**, #23020  
Eatontown, NJ

**Ursula Wittert**, #7844  
Chicago, IL

## NCC CERTIFICATES REVOKED

The following NCCs were adjudicated by the NBCC Ethics Hearing Committee for violating the NBCC Code of Ethics. Sanctions are listed after each name.

**Ronald G. Coleman**, #04046, certification revoked.

**Diane A. Domit**, #03606, certification revoked.

## STATE LICENSURE/ CERTIFICATION UPDATE

The following information is updated information regarding the listings in the Winter 1994 NewsNotes issue:

### ARIZONA

1400 West Washington St.  
Suite 350

### MAINE

207-624-8603  
FAX 207-624-8637

## RECERTIFICATION BULLETIN BOARD

### JOURNAL LEARNING MAKES GETTING HOURS EASY

Many NCCs who are also members of the American Counseling Association (ACA) have been glad to see that there is again a way to earn continuing education contact hours by reading the articles in the ACA newspaper, *Counseling Today* (formerly called *Guidepost*). A new Oregon company called Journal Learning has contracted with ACA to create the test by which NCCs have the opportunity to earn two contact hours for each issue of *Counseling Today*. Contact ACA membership office to find out how to get a subscription for *Counseling Today*.

### RECERTIFICATION REQUIREMENTS FOR SPECIALTY CERTIFICATIONS CHANGED

NCCs who hold specialty certifications are no longer required to accrue an additional 25 hours in the specialty area. Instead, the requirement now is for NCCs to complete a total of 100 hours with 25 percent (50 for CCMHCs) in the area of specialty. Please refer to the last issue of the *Continuing Education Update* for a chart showing the new regulation.

### QUESTIONS? READ FIRST PLEASE

The Recertification Department receives many phone calls from NCCs who are confused about or unfamiliar with continuing education requirements. Please look in your continuing education folder and read the contents before calling NBCC. Most of the answers to common questions are in the materials in your folders. If you are certain that you never received your folder or you have lost yours, send a post card or short note to NBCC Recertification Department and a replacement will be sent.

### RELINQUISHING YOUR SPECIALTY

If you have decided to relinquish your specialty credential, please contact the Recertification Department and request the proper form for doing so. Do not simply cross the specialty off of your annual fee form. Completion of the form and payment of back fees are requirements for relinquishing a specialty certification in good standing.

### WHAT IS THIS 130 HOURS I KEEP HEARING ABOUT?

NCCs are only required to accrue 100 hours in order to recertify the NCC credential. However, NCCs who have completed 130 hours or more may request the forms to apply for the Special Recognition Voluntary Audit. NCCs passing the Voluntary Audit receive a special certificate and are recognized for their achievement in *NewsNotes*.

### WHAT IF I WANT TO TAKE A NON-APPROVED ACTIVITY?

NCCs are **not** restricted to approved activities. There is a checklist in your continuing education folder that is designed to help you choose non-approved activities. When you see the NBCC approval on an activity, however, that means that the determination has been made for you and you do not have to be concerned with figuring out whether or not the activity meets NBCC guidelines. □

# NBCC REQUEST FORM

Please indicate the quantity for each item selected, figure total cost, include credit card information or check or money order payable to NBCC, and complete your shipping address.

QTY	ITEM	PRICE	TOTAL
	Client Rights and Responsibilities Brochures	\$5.00/25	
	NCCs: Dedicated to Helping You Brochures	\$5.00/25	
	NBCC Lapel Pin w/NCC Designation (cloisonne)	\$6.75	
	NBCC Lapel Pin (cloisonne and suitable for non-NCCs)	\$8.50	
	Specialty Pins: NCS, NCCC, NCGC, CCMHC (circle one)	\$5.50	
	NBCC Counselor Certification Video	\$9.50	
	NBCC Display Plaque (complete engraving information below)*	\$29.95	
	NBCC's <i>Work Behavior Analysis of Professional Counselors</i>	\$24.95	
	State Counselor Licensure List	No charge	
	General Practice (NCC) Application	No charge	
	Specialty Application (School, Career, Gerontological)	No charge	
	Mental Health Specialty Application	No charge	
	Addictions Specialty Application	No charge	
	Application for NBCC Provider Approval of CE Activities (for private agencies, community colleges, school districts, etc.)	No charge	
	NBCC Code of Ethics	No charge	
	<b>Total</b>		

**Complete this section only if you are ordering the NBCC Display Plaque.** \*ENGRAVING: Please indicate engraving desired below, one character per space.

## SHIPPING/PAYMENT INFORMATION

NCC CERTIFICATE # \_\_\_\_\_

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

HOME PHONE \_\_\_\_\_ WORK PHONE \_\_\_\_\_

Check here if this is a new address.

Enclosed is my check or money order in the amount of \$ \_\_\_\_\_

Charge Order

Please charge my \_\_\_ VISA \_\_\_ MasterCard \_\_\_ Amex/Optima

Card Number \_\_\_\_\_ Expiration Date \_\_\_\_\_

Signature \_\_\_\_\_

## NBCC'S NEW RACC AND CCE

From Page 1

could easily take its credentialing management expertise into other professions seeking to streamline their business operations.

Many licensure and certification boards in all professions have small staffs and the process of reviewing applications from candidates is time consuming and costly. By contracting with CCE, licensure boards could help cut costs and staff requirements while generating revenue for CCE.

RACC's Council of Advisors will be composed of four NCCs, including one with assessment expertise, one with empirical research expertise, and one individual from the business community. CCE's Council of Advisors will be composed of four NCCs; two of whom will have expertise in continuing education or publication and one individual will have a business background. NBCC Board Member Richard Percy chairs an interim council to select the first members of each permanent council.

Our work on the NBCC Board is far from routine. New initiatives come our way almost daily, and it is our obligation to our certificants to see to it that we do, in fact, promote quality counseling through certification. We sincerely hope that in the years ahead RACC and CCE will enable us to do just that. □

## STATE NEWS

*Editor's Note:* Please note a correction to the article, "Nine States Do Not Have Counselor Licensure" in the Spring issue of *NewsNotes*. Correction: There are nine states that do not have counselor credentialing. □

# NBCC

THOMAS W. CLAWSON, Ed.D., NCC, NCSC, LPC  
EXECUTIVE DIRECTOR

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# NCSC BULLETIN BOARD

By Virginia Villarreal-Mann, NCC, NCSC

I hope each of you has had the opportunity to get some well deserved rest over the summer. I once saw a sign in a teacher's workroom that read, "A stressed teacher is an impaired teacher." We know that "a stressed counselor is an impaired counselor," so let's look at some stress relievers.

**Stressbuster #1:** One thing the Board has done that will help with stress is to adjust the amount of continuing education hours needed for recertification to 100 with at least 25 hours in the school counseling field. With all the inservices we attend, this shouldn't be a problem.

**Stressbuster #2:** In June, the Board's policies and procedures committee decided to expand the continuing education activity area of "publications/presentations" to include program development and curriculum writing. Product documentation with references will be required and a maximum of 20 hours can be earned per 5 year cycle in this area.

**Stressbuster #3:** Here's an easy way to keep track of your continuing education hours. I have made 10 copies of the inside activity listing page. Each time I attend a conference, I take a copy, write down the sessions I attend, and when I return home, I slip it into the recertification folder. Talk about a stress reliever!!

I hope that your year will be filled with stressbusters big and small and that we will each hang a new sign on our doors that reads, "A Certified School Counselor is an Empowered Counselor!!"

NATIONAL BOARD FOR  
CERTIFIED COUNSELORS, INC.  
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Greensboro, NC 27403-3660

**Bulk Rate**  
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